



Detroit Wayne Integrated Health Network

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To: Children Clinically Responsible Service Provider (CRSP) – SED

From: Cassandra Phipps (Director of Children’s Initiative)

CC: Melissa Moody (VP of Clinical Operations), Stacey Sharp (Associate VP of Clinical Operations), Kourtnee Elliott (Research and Evaluation Project Manager)

Re: Patient Health Questionnaire Adolescent (PHQ A) – Performance Improvement Plan

Date: March 14, 2025

According to Detroit Wayne Integrated Health Network (DWIHN) PHQ-9 and PHQ-A Guidelines:

- a. Youth ages 11-17 for specialty behavioral healthcare populations will have a PHQ-A screening completed at intake and at time of re-assessment and/or at least annually. Youth who present with a PHQ-A score of 10 or higher must have the PHQ-A re-administered and scores documented at least quarterly. The youth’s score will drive therapeutic interventions.

In collaboration with the provider network, various barriers and resultant interventions have been explored to assist with demonstrating progress with these performance improvement plans. Below are the most current goals and data to show noted progress from the baseline fiscal year until the current fiscal year.

Initial PHQ A Goal: 100% of members ages 11-17 with a Serious Emotional Disturbance (SED) and/or Substance Use Disorder (SUD) diagnosis with a screening for depression using the PHQ-A at Intake.

- The baseline average compliance during 10/1/2019 – 9/30/2020 was 93%.

| FY 23 | FY 24 | FY 25 – Q1 |
|-------------------|-------------------|-----------------|
| 99.7% | 99.7% | 100% |
| <i>Below Goal</i> | <i>Below Goal</i> | <i>Met Goal</i> |

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Ongoing PHQ A Goal: 95% of members ages 11-17 with an SED and/or SUD disability designation that had a PHQ-A score equal to or greater than 10 who received PHQ-A screenings quarterly until the depressive symptoms resolved (a score less than 10).

- The baseline average compliance during 10/1/2019 – 9/30/2020 was 38.6%.

| FY 23 | FY 24 | FY 25 – Q1 |
|-------------------|-------------------|-------------------|
| 58.3% | 58.7% | 63.6% |
| <i>Below Goal</i> | <i>Below Goal</i> | <i>Below Goal</i> |

PHQ A Training Video: DWIHN Children Initiative created a brief video for clinical staff to view within 90 days of hire effective 4/1/2025. Clinical staff are required to complete the PHQ A video link to confirm video was watched.

- **PHQ A Video:** <https://www.youtube.com/watch?v=hBtkjf9eNNA&t=8s>
- **Video Confirmation Link:** <https://forms.office.com/g/9qcxGyCFGJ>

Risk Matrix: Children’s Providers are to monitor the PHQ A data quarterly via the Risk Matrix. Providers whose scores are below the goals indicated above are required to complete the quarterly PHQ A Feedback Survey to inform of the barriers, solutions, and next steps to improve compliance.

- **Survey Link:** <https://forms.office.com/g/bhDf8MBs6n?origin=lprLink>

Due Dates:

- Quarter 1 (October – December) Due March 31st
- Quarter 2 (January – March) Due April 10th
- Quarter 3 (April – June) Due July 10th
- Quarter 4 (July – September) Due October 10th

Please direct any questions and or concerns to:

- Cassandra Phipps / cphipps@dwihn.org
- Kourtnee Elliott / kelliott@dwihn.org

Sincerely,

Cassandra Phipps LPC, LLP, CAADC
Cassandra Phipps, LPC, LLP, CAADC
Director of Children’s Initiatives
Detroit Wayne Integrated Health Network